

Delivery Announcement

Effective: 3/08/2021

Counties Covered: Monroe, Wayne, Genesee, Livingston, Orleans, Ontario

Delivery Order Requirements:

1. Active MMJ card
2. Address to be delivered to is the same as the patients DOH MMJ profile.
3. Clear parking and accessible entrance. Cannot deliver to busy city streets requiring offsite parking.
4. No Contact Delivery. Delivery driver may not enter residence.
5. Cash only delivery. Must have exact change. **NO COINS ACCEPTED.**
6. Any order under \$200 is a \$20 delivery fee. Any order over \$200 will have free delivery.
7. Once order is placed, alterations to time of delivery and order cannot be adjusted, only cancelled.
8. Patient **MUST** be present for delivery; product cannot be left unattended or with anyone other than the patient or caregiver (must have caregiver card)

Delivery Order Process:

1. Call dispensary on **MONDAY** between the hours of **10:30am- 3pm**, placing order with call center specifying ***delivery***
2. Delivery personnel will call patient back clarifying order.
3. High riser points may be redeemed for delivery order.
4. Monday Evening between the hours of 5-7pm the patient will receive a call stating their delivery total amount and what approximate time frame the delivery will arrive on either **Wednesday, Friday, or Saturday** depending on county delivered to and the number of deliveries that week. If patient does not answer, there will be a message left.